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Genesys Multicloud CX Release Notes

Helm charts and containers for Genesys Pulse

5/19/2026

Find lists of which containers were updated for each service release, and when.

Related documentation:

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RSS:

- For cloud
- For private edition

Find out what has changed between releases

Because the structure for Genesys Multicloud CX helm charts and containers are consistent and standardized, you can use established third-party software to quickly generate a visual diff that provides a detailed report of changes made between each release. See this explanation on how you can use an example tool to generate a full report of changes:

- [Generating a Visual Diff for Helm Charts and Containers](#)

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
Genesys Pulse	100.0.000.0025	2023-03-15	<ul style="list-style-type: none"> • cdn-uploader-100.0.000+0025.tgz • dcu-100.0.000+0025.tgz • init-100.0.000+0025.tgz • init-tenant-100.0.000+0025.tgz • lds-100.0.000+0025.tgz • monitor-100.0.000+0025.tgz • permissions-100.0.000+0025.tgz • pulse-100.0.000+0025.tgz • pulse-manage-agents-100.0.000+0025.tgz 	<ul style="list-style-type: none"> • collector:100.0.000.0025 • configurator:100.0.000.0025 • cs_proxy:100.0.000.0025 • init:100.0.000.0025 • lds:100.0.000.0025 • manage-agents:100.0.000.0025 • monitor_dcu_push_agent:100.0.000.0025 • monitor_lds_push_agent:100.0.000.0025 • pulse:100.0.000.0025 • pulse-ui:100.0.000.0025

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				<ul style="list-style-type: none"> ss:100.0.000.0025 userpermissions:100.0.000.0025
Genesys Pulse	100.0.000.0015	2022-05-31	<ul style="list-style-type: none"> cdn-uploader-100.0.000+0015.tgz dcu-100.0.000+0015.tgz init-100.0.000+0015.tgz init-tenant-100.0.000+0015.tgz lds-100.0.000+0015.tgz monitor-100.0.000+0015.tgz permissions-100.0.000+0015.tgz pulse-100.0.000+0015.tgz pulse-manage-agents-100.0.000+0015.tgz 	<ul style="list-style-type: none"> collector:100.0.000.0015 configurator:100.0.000.0015 cs_proxy:100.0.000.0015 init:100.0.000.0015 lds:100.0.000.0015 manage-agents:100.0.000.0015 monitor_dcu_push_agent:100.0.000.0015 monitor_lds_push_agent:100.0.000.0015 pulse:100.0.000.0015 pulse_ui:100.0.000.0015 ss:100.0.000.0015 userpermissions:100.0.000.0015
Genesys Pulse	100.0.000.0012	2022-03-24	<ul style="list-style-type: none"> cdn-uploader-100.0.000+0012.tgz dcu-100.0.000+0012.tgz init-100.0.000+0012.tgz init-tenant-100.0.000+0012.tgz lds-100.0.000+0012.tgz monitor-100.0.000+0012.tgz permissions-100.0.000+0012.tgz pulse-100.0.000+0012.tgz 	<ul style="list-style-type: none"> collector:100.0.000.0012 configurator:100.0.000.0012 cs_proxy:100.0.000.0012 init:100.0.000.0012 lds:100.0.000.0012 monitor_dcu_push_agent:100.0.000.0012 monitor_lds_push_agent:100.0.000.0012 pulse:100.0.000.0012 pulse_ui:100.0.000.0012 ss:100.0.000.0012 userpermissions:100.0.000.0012
Genesys Pulse	100.0.000.0011	2021-12-21	<ul style="list-style-type: none"> cdn-uploader-100.0.000+0011.tgz dcu-100.0.000+0011.tgz init-100.0.000+0011.tgz 	<ul style="list-style-type: none"> collector:100.0.000.0011 configurator:100.0.000.0011 cs_proxy:100.0.000.0011

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
			<ul style="list-style-type: none"> init-tenant-100.0.000+0011.tgz lds-100.0.000+0011.tgz monitor-100.0.000+0011.tgz permissions-100.0.000+0011.tgz pulse-100.0.000+0011.tgz 	<ul style="list-style-type: none"> init:100.0.000.0011 lds:100.0.000.0011 monitor_dcu_push_agent:100.0.000.0011 monitor_lds_push_agent:100.0.000.0011 pulse:100.0.000.0011 pulse_dr:100.0.000.0011 ss:100.0.000.0011 userpermissions:100.0.000.0011
Genesys Pulse	100.0.000.0006	2021-10-18	<ul style="list-style-type: none"> cdn-uploader-100.0.000+0006.tgz dcu-100.0.000+0006.tgz init-100.0.000+0006.tgz init-tenant-100.0.000+0006.tgz lds-100.0.000+0006.tgz monitor-100.0.000+0006.tgz permissions-100.0.000+0006.tgz pulse-100.0.000+0006.tgz 	<ul style="list-style-type: none"> collector:100.0.000.0006 configurator:100.0.000.0006 cs_proxy:100.0.000.0006 init:100.0.000.0006 lds:100.0.000.0006 monitor_dcu_push_agent:100.0.000.0006 monitor_lds_push_agent:100.0.000.0006 pulse:100.0.000.0006 pulse_dr:100.0.000.0006 ss:100.0.000.0006 userpermissions:100.0.000.0006
Genesys Pulse	100.0.000.0005	2021-08-24	<ul style="list-style-type: none"> dcu-100.0.000+0005.tgz init-100.0.000+0005.tgz init-tenant-100.0.000+0005.tgz lds-100.0.000+0005.tgz monitor-100.0.000+0005.tgz permissions-100.0.000+0005.tgz pulse-100.0.000+0005.tgz 	<ul style="list-style-type: none"> collector:100.0.000.0005 cs_proxy:100.0.000.0005 init:100.0.000.0005 lds:100.0.000.0005 monitor_dcu_push_agent:100.0.000.0005 monitor_lds_push_agent:100.0.000.0005 pulse:100.0.000.0005 ss:100.0.000.0005 userpermissions:100.0.000.0005
Genesys Pulse	9.0.100.10	2021-06-30	<ul style="list-style-type: none"> monitor-9.0.100+10.tgz 	<ul style="list-style-type: none"> pulse:9.0.100.10

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
			<ul style="list-style-type: none"> • dcu-9.0.100+10.tgz • monitor-9.0.100+10.tgz • lds-9.0.100+10.tgz • monitor-9.0.100+10.tgz • dcu-9.0.100+10.tgz • monitor-9.0.100+10.tgz • dcu-9.0.100+10.tgz • lds-9.0.100+10.tgz • permissions-9.0.100+10.tgz 	<ul style="list-style-type: none"> cs_proxy:9.0.100.10 collector:9.0.100.10 init:9.0.100.10 ids:9.0.100.10 ss:9.0.100.10 monitor_dcu_push_agent:9.0.100.10 monitor_lds_push_agent:9.0.100.10 userpermissions:9.0.100.10 helm charts: